



Repair Return Procedure

1. Before shipping any product for repair - Contact your Customs Authority to register the merchandise to be returned to the United States for repair.
2. Use the HS number 9801.00.1012 on your shipping documentation.
3. The value you place on the item should be stated for insurance purposes.
 - o Clearly state that the “Value is for Customs purposes ONLY”
 - o When FLI returns the repaired item to you, we will use the same value.
4. A Pro Forma invoice must accompany the shipment with the following statement:

Equipment not covered under warranty:

- o “American goods returned for repair only with NO Commercial Value. Temporary return only”

OR

Equipment covered under warranty:

- o “American goods returned for Warranty Repair only with NO Commercial Value. Temporary return only”

5. Please denote whether it is a Digital imaging System (Camera), Digital Focuser, or Digital Filter Wheel
6. Please reference on the Shipping Invoice & documentation the Serial Number of the item you are returning.

Thank you,

The FLI Team