



Product Warranty

Warranty for FLI Products

Unless otherwise noted, the standard statement of warranty described below applies to customers who purchase this product. This warranty may not apply in special circumstances in which prior arrangements have been made and separate documentation has been supplied prior to, or with, the product.

This warranty applies to all FLI Products.

All products and services are FOB Lima, NY. The customer is responsible for shipping and insurance to and from FLI.

The product is warranted against defects in materials and workmanship for a period of one (1) year after delivery to the original purchaser.

A CCD array is warranted by the CCD manufacturer for one (1) year.

In the event of a CCD array failure or malfunction, FLI will assist in testing, replacement, shipping and required communications with the CCD manufacturer in order to facilitate a resolution of the problem.

The internal environment of a camera is warranted to remain moisture free for a period of one (1) year when used under normal conditions.

Damage arising from ESD (electrostatic discharge) events, exposure to the elements, mechanical shock, over-voltage, reverse polarity connections, or other environmental hazards is not covered under warranty.

FLI will be the sole judge of what constitutes defects vs. normal performance.

FLI application software is supplied for demonstration purposes only. The software carries no warranty of fitness for any purpose. FLI supplies the necessary information, drivers, and libraries, for users and 3rd party vendors to develop software for their specific purposes.

FLI works to maintain compatibility with many 3rd party software vendors, however FLI cannot guarantee operation with non-FLI software. FLI is not responsible for changes, upgrades, or errors in 3rd party programs. Incidental and consequential damages resulting from the use of FLI products, malfunction or failure to perform, or lack of fitness for a particular purpose, are not the responsibility of FLI and are hereby excluded both for property damage and to the extent permitted by law, for personal injury damage.

FLI products are not authorized for use as critical components in life support or medical diagnostic applications where failure to perform could result in injury, faulty diagnosis, or other risk to patients or personnel.

FLI products are not authorized for use in robotic control systems where malfunction or failure could cause system motions hazardous to personnel.

This warranty applies to the original purchaser.

